



Texas Southern University  
Assessment Plan 2010-2013

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## **Unit Assessment Plan**

Support Unit

Health Center (Dean of Students)

## Introduction

### **Texas Southern University's Mission**

Texas Southern University is a comprehensive metropolitan university. Building on its legacy as a historically black institution, the university provides academic and research programs that address critical urban issues and prepare an ethnically diverse student population to become a force for positive change in a global society.

*In order to achieve this mission, Texas Southern University provides:*

- quality instruction in a culture of innovative teaching and learning
- basic and applied research and scholarship that is responsive to community issues
- opportunities for public service that benefit the community and the world.

### **Texas Southern University's Vision**

Texas Southern University will become one of the nation's pre-eminent comprehensive metropolitan universities. We will be recognized by the excellence of our programs, the quality of our instruction, our innovative research, and our desire to be a contributing partner to our community, state, nation, and world.

#### ***Accreditation Standards***

Accreditation by Southern Association of Colleges and Schools Commission on Colleges (SACS) Commission on Colleges signifies that the institution: (1) has a mission appropriate to higher education, (2) has resources, programs, and services sufficient to accomplish and sustain that mission, and (3) maintains clearly specified educational objectives that are consistent with its mission and appropriate to the degrees it offers, and that indicate whether it is successful in achieving its stated objectives.

*Source: The Principles of Accreditation: Foundations for Quality Enhancement, 5<sup>th</sup> edition*

## Goal 1 Assessment Plan 2010-11 to 2012-13

### 1 Goal Description

Goal 1: To enhance health care services available to students

### 2 SLO Student Learning Outcomes/Objectives

1.1 To expand staffing to include mid-level practitioners

1.2 To increase number of hours students receive advanced health care services.

### 3 Metric

1.1 Number of clinicians on staff

1.2 Number of hours clinician is on duty.

### 4 Target 2010-11

1.1 Hire a nurse practitioner

1.2 Schedule nurse practitioner for 28 hours per week

### 5 Findings 2010-11

1.1 Hired 1 part-time nurse practitioner

1.2 Nurse practitioner worked 28 hours per week

### 6 Action Plan 2010-11

1.1 This objective was met with the hiring of the nurse practitioner. However we plan to increase number of hours for the nurse practitioner

1.2 Increase nurse practitioner hours from part-time to fulltime

### 7 Target 2011-12

1.1 This Target is not applicable for current year. The Target to add a nurse practitioner was achieved in 2010-2011.

1.2 Increase hours of nurse practitioner to 40 per week

### 8 Findings 2011-12

1.1 N/A

1.2 The nurse practitioner's work status was increased to full-time employment.

### 9 Action Plan 2011-12

1.2 Maintain 1 fulltime nurse practitioner

### 10 Target 2012-13

1.1 This Target is not applicable for current year. The Target to add a additional nurse practitioner was achieved in 2010-2011.

1.2 Maintain the healthcare services provided by a nurse practitioner at 40 hours per week

### 11 Findings 2012-13

The target for this objective was met by maintaining the nurse practitioner on staff as a fulltime employee.

### 12 Action Plan 2012-13

We plan to maintain the nurse practitioner at 40 hours per week to provide advanced health care services.

### 13 Additional Reference Documents

[Personnel Action Form](#) [PDF 122 KB 4/17/12]

## Goal 2 Assessment Plan 2010-11 to 2012-13

**1 Goal Description**

Goal 2: To increase the number of students utilizing the Student Health Center

**2 SLO Student Learning Outcomes/Objectives**

2.1 To educate students about services provided in order to increase service utilization

**3 Metric**

Number of student visits to the Student Health Center

**4 Target 2010-11**

Provide services to at least 4,000 students, increasing that number by 10% annually.

**5 Findings 2010-11**

Target was exceeded by Providing services to 4,397 students, Target Met

**6 Action Plan 2010-11**

Provide health education and materials to promote the services provided at the Student Health Center

**7 Target 2011-12**

Increase the number of students using the Student Health Center by 10 %, servicing 440 more students this year.

**8 Findings 2011-12**

For 2011-12, the Student Health Center exceeded its target by servicing a total of 5,711 students, target met

**9 Action Plan 2011-12**

We plan to continue providing health education and materials to promote the services provided at the Student Health Center.

**10 Target 2012-13**

Increase the number of students using the Student Health Center by 10 %

**11 Findings 2012-13**

As of April 16, 2013, 3,890 students have received services at the Student Health Center. At year end, 4,965 students received services, target not met.

**12 Action Plan 2012-13**

We plan to continue participating in educational events to market the services provided by Health Services to increase service utilization.

**13 Additional Reference Documents**

Medicat-Electronic Medical Records Reports (appointments and routing schedules)